

Announcement

No. Bor Kor. 006/04/2022

Re: Notification of details of personal data policy for shareholders and shareholders' representatives

Thai Group Holdings Public Company Limited (“the Company”) realized the importance to the protection of your personal data as a shareholder of the Company including in the case that you are a proxy, attorney-in-fact from such person (referred to as “representative”) and to ensure that the Company will protect and treat your personal data in accordance with the Personal Data Protection Act B.E. 2562 and amendments (if any) and other laws related (collectively, “Law”). The Company as the Personal Data Controller, has legal obligations in providing you with this notice to ensure that you are aware of the reasons and methods by which the Company collects, uses, discloses (collectively, “processing”) personal data including to informing you the rights as a data subject and the following communication channels of the Company.

SECTION 1: PURPOSES OF COLLECTION, USE AND DISCLOSURE OF PERSONAL DATA

The Company processes your personal data within the scope set out in the Personal Data Protection Act B.E. 2562 and amendments (if any). The Company shall collect your personal data only as necessary for processing purpose whereas the Company has informed the purpose of processing your personal data with explanation of Lawful Basis in processing personal data as follows:

No.	Purposes	Lawful Basis
1	For management of shareholder registrations, appointment of proxies and others for shareholders in compliance with the governance of public limited companies law and relevant laws.	Legal Obligation
2	For payment of dividends to shareholders.	Legal Obligation Contractual Basis
3	For organizing meetings, attendance at the shareholders' meeting and the management of such meetings, for example, registration of meetings, recording of meeting resolutions, and etc.	Legitimate Interests
4	For recording of images, audio and/or video during the meeting, including meeting minutes and meeting reports, publishing details on the Company's website and/or other communication channels of the Company.	Legitimate Interests

No.	Purposes	Lawful Basis
5	To provide information and news about investor relations activities to shareholders as the Company considers appropriate and used as data base for selection process of applicants to participate in such activities.	Legitimate Interests
6	For data analysis, activities preparation, activities arrangement and facilitation for shareholders participating in activities organized by the Company as the Company considers appropriate such as arrangement of place location, food, beverages and etc.	Legitimate Interests
7	For database and process of actions related to the granting of any benefits as a shareholder such as the right to subscribe for newly issued shares and etc.	Legitimate Interests
8	For database of stakeholders of the Company and/or use of data to manage relationships or liaising with other related companies.	Legitimate Interests
9	For risk management and internal controls, investigation including internal audit of the Internal Audit Office, good corporate governance and internal organization management.	Legitimate Interests
10	For the issue of legal claims, compliance or exercise of legal claims or defend of legal claim, case prosecutions as well as proceedings of legal execution case enforcements.	Legitimate Interests
11	For legal compliance, agencies orders, independent organizations or officers with legal enforce and authorities such as complying to summons, court orders, police officers, prosecutors, government agencies, and reporting or disclosing data to government agencies or independent organizations.	Legal Obligation

The Company shall collect personal data as necessary for the Company to perform on contractual basis or in connection with provisions on obligation and rights of shareholders and to comply with applicable laws, including the governing public limited company law and other governing business laws. If you wish not to provide the necessary personal data, the Company may not be able to administer or manage shareholder agreement between you and the Company including your benefits as a shareholder.

SECTION 2: PERSONAL DATA COLLECTION

Generally, the Company collects your personal data by requesting data directly from you, for example, requiring you to fill out a form specified by the Company or enquiring from you or requesting you to transmit documents containing your personal data to the Company. However, there may be cases in which the Company collects your personal data from other sources in order to achieve the aforementioned purposes such as the securities registrar, etc.

The personal data that the company collects shall be as follows:

2.1 General Personal Data

- (1) Identity Data such as name, surname, identification number, date of birth, gender, age, nationality, signature, data according to name-surname change and photo.
- (2) Contact Data such as address, telephone number and e-mail.
- (3) Financial Data such as bank account numbers to receive benefits for dividend payments.
- (4) Company Communication Data such as recording images or audio when contacting the Company.
- (5) Data regarding the participation in various activities of the Company such as images captures or videos.
- (6) Data regarding electronic accounts such as Username, Line ID.
- (7) Other data.

2.2 Sensitive Data

Generally, the Company does not intend to collect and use religious data and blood group data as appeared on a copy of your identification card for any specific purpose. If you provide a copy of your identification card to the Company, we request you to conceal such data. If you do not conceal the said data, you are deemed to have authorized the Company to conceal such data and shall be deemed that a document with such concealment is legally valid and enforceable in all respects. The Company shall collect and use such data only as part of your identity verification.

In addition, if the Company needs to collect other sensitive data for specific purposes, the Company shall obtain your express consent prior to such collection. Provided, however, that the Company may process sensitive data such as personal health, data about disability and etc.

SECTION 3: PERIOD OF PERSONAL DATA COLLECTION

The Company shall retain your personal data for a period necessary for the purposes of collecting, using and disclosing personal data as stated in this announcement. The rule basis to determine a collection period is length of time the Company has relationship with you, or the length of time the Company provides benefits to you and your personal data may be continually retained for a period necessary to comply with legal obligation, or according to legal prescription for the issue of legal claims, compliance with law or exercising legal claims or defend of legal claims or other purposes according to the Company's internal policies and regulations.

SECTION 4: DISCLOSURE

To follow the purposes under this announcement, the Company may disclose your personal data to third parties as follows:

4.1 Subsidiaries and affiliated companies of Thai Group Holdings Public Company Limited.

4.2 Government agencies, regulators or other agencies as required by law including authorized officers such as courts, prosecutors, police, the Securities and Exchange Commission, Revenue Department and etc.

4.3 Representatives, contractors/subcontractors and/or service providers for any operations such as director arrangements services and shareholder facilitation, auditors, lawyers, legal advisors, financial institutions which are appointed as financial advisors.

4.4 Banks or financial institutions responsible for shareholders payments.

4.5 Shareholder Registrar.

SECTION 5: CROSS-BORDER PERSONAL DATA TRANSFER

The Company may collect your personal data on computer servers or cloud of service providers in other countries and may process data using programs or instant applications of service providers in other countries.

In any case, to transmit or transfer your data abroad, the Company shall comply with the Personal Data Protection Act B.E. 2562.

SECTION 6: SECURITY MEASURES

The Company has effective measures to maintain the security of personal data, both in data technology aspects and other aspects for the benefit of confidentiality and security of personal data protection. The company has measures as follows:

6.1 Employees or agencies concerned with personal data are obliged to keep personal data strictly confidential and secure and the use of personal data for private interest or disclose to third parties for wrongful interest is prohibited.

6.2 Determine the right to access, use, disclose, process of personal data, including to indicate or personal verification who accesses or uses personal data strictly in accordance with the Company's data security management system standards.

6.3 To transmit or transfer personal data to a third party or other entity which data subject has already provided consent for such transmission or transfer, third parties or other entities who receive data must have measures to protect personal data that are equivalent or better measures than the security measures as described under this announcement or in accordance with the principles of the applicable personal data protection law.

6.4 To transmit or transfer personal data abroad, including the storage of personal data on databases in other system in which the data storage service provider or data retention services are abroad. The destination country in which the data is stored must have equivalent personal data protection measures or better measures than those under this announcement or in accordance with the principles for the applicable personal data protection law.

6.5 To receive transfer of personal data from third parties or other entities or affiliated companies, it must be verified before receipt of such transfer to ensure that whether or not the transferor or data country origin have lawfully obtained, collected, used, disclosed, indicated or transferred such personal data. If in any case, such personal data is not transferred in accordance with the processing required by law, the agency concerned with personal data shall be prohibited from receiving such data.

6.6 In the event that there is a breach of the Company's data security management system standards and/or the security management system standards of personal data causing the infringement of personal data or personal data leaked to the public, the Company shall as soon as possible notify the data subject as well as informing the remedy plan for such infringement caused by the breach or leakage of personal data to the public only in case of any damage caused by the Company's fault. The Company shall not be liable for any damage resulting from the use or disclosure of personal data to third parties, including any damage arising out of neglect or ignorance to the log out from the Company's database or social media system by any actions of the data subject or any other person who has obtained the consent from the data subject.

6.7 The Company conducts an audit, monitors and evaluates the effectiveness of the personal data protection system by internal auditing according to the Information Security Management System Standard and the Personal Data Security Management System Standard.

6.8 The Company provides an audit system for deletion or destruction of personal data after the retention period has expired or is no longer necessary for the purpose of collecting that personal data or as requested by the data subject or the data subject has withdrawn such consent.

SECTION 7: YOUR RIGHTS AS A PERSONAL DATA SUBJECT

As the data subject, you have the rights as set forth in the Personal Data Protection Act B.E. 2562 and amendments (if any). In this regard, you are entitled to exercise your rights via the communication channels specified by the Company in this Section 7 as follows:

7.1 **Right to Withdraw Consent**, You have the right to withdraw your consent to the processing of personal data that you have given us your consent to, unless your withdrawal of consent is restricted by law or by a contract having benefit for you. The withdraw of consent shall not affect the lawful processing of personal data that you have previously given your consent to.

7.2 **Right to access your personal data (Right to Access)**, You have the right to request access and obtain a copy of your personal data of which is under responsibility of the Company, including requesting the Company to disclose the acquisition of such data that you have not given the Company such consent to.

7.3 **Right to request transmission or transfer of personal data (Data Portability Right)**, You have the right to request the Company to transfer your provided personal data as required by law.

7.4 **Right to object to the collection, use and disclosure of personal data (Right to Object)**, You have the right to object to the processing of your personal data in the event of processing your personal data as required by law.

7.5 **Right to request deletion of personal data (Erasure Right)**, You have the right to request the Company to delete your personal data. However, the Company may store your personal data electronically, which in some system may not be possible to delete. To response to such case, the Company shall arrange for the destruction of your personal data or to make your personal data unidentifiable.

7.6 **Right to request restriction of processing (Right to Restrict Processing)**, You have the right to request the Company to suspend the use of your personal data as required by law.

7.7 **Right to request rectification of personal data (Right to Rectification)**, In the event you have recognized that the personal data in which the Company has collected is incorrect or you have changed your personal data. You have the right to request the Company to correct your personal data so that such personal data is accurate, current, complete and not misleading.

7.8 **Right to Lodge a Complaint**, You have the right to lodge a complaint to an authorized officer under the Personal Data Protection Act B.E. 2562 and amendments (if any), if the Company breaches or fails to comply with the aforesaid law.

PART 8: CONTACTS

Data Controller (Data Controller)

Thai Group Holdings Public Company Limited

315 Southeast Building, 12th Floor, Silom Road, Silom, Bangrak, Bangkok 10500

Customer Care Center Tel. 1726

Personal Data Protection Officer (Data Protection Officer: DPO)

315 Southeast Building, 12th Floor, Silom Road, Silom, Bangrak, Bangkok 10500

Email DPOSEG@tgh.co.th

SECTION 9: AMENDMENT TO NOTIFICATION OF PERSONAL DATA

The Company may amend this announcement on collection, use and disclosure of personal data from time to time. When such amendment is enforced, the Company will make an announcement to you through the Company's website and/or notify you via email or short messages (SMS). If further consent is required, the Company will additionally request for your consent.

This announcement shall be effective from 1 June 2022 onwards.

Announced on 1 June 2022

-Chotiphat Bijananda-

(Mr. Chotiphat Bijananda)

Acting as Chief Executive Officer